



Stop Service Application - Residential Service in Los Altos

This stop service application is NOT intended to accommodate any type of extended leave or long-term vacations.

The City of Los Altos requires all residents to subscribe with MTWS for garbage collection services, recyclable materials and compostable materials collection services.

Property owners who find themselves with an empty residential/commercial dwelling space where no utilities are consumed have an opportunity to temporarily stop services until another tenant establishes occupancy. A stop service form, IN ADDITION TO A VACANCY FORM WITH THE REQUIRED ATTACHMENTS, must be completed and submitted by the property owner to the City of Los Altos.

Stop service date: **(NOTE: MTWS will stop service on your service day only)** _____

Reason: Moving Home under construction

Name(s): _____

SERVICE ADDRESS:

Street _____
City _____
State, Zip Code _____

FORWARDING ADDRESS: (REQUIRED)

Street _____
City _____
State, Zip Code _____

Please supply at least one phone number:

Work Phone _____

Home Phone _____

Cell Phone _____

Email Address _____

Please have your carts at the curb by 6:00 a.m. on the day you are requesting we stop service. Your carts will be serviced as normal on your last service day and a second truck will remove the carts later that day. Billing will continue until ALL carts are removed.

REQUIRED INFORMATION

Serial numbers are located on the front of carts: (ex – G32 000012)

Garbage Cart Serial # _____

Recyclables Cart Serial # _____

Organics Cart Serial# _____

If you have a credit on your account a refund check will be mailed within 60 days of service stop date.

Signature: _____ Dated: _____

COMPLETED FORMS CAN BE:

emailed to: customerservice@missiontrail.com

faxed to: 650-473-1300

mailed or hand-delivered to: 1060 Richard Avenue, Santa Clara, CA 95050

