

Mission Trail Waste Systems

# Los Altos Quarterly Residential Newsletter



*Proud to Serve the Los Altos Community*

## GOT EXTRA?

Once every 6 months, at no charge, residents of single-family homes can schedule the collection of up to 4 cubic yards of trash and 3 large items. Ready to schedule your free On-Call Bulky Cleanup? Access your account or contact us today. We'll send you a confirmation notice along with a list of collection guidelines. Please contact us as far in advance as possible. **Appointments are scheduled in the order received.**

### Here's how it works:

- Prior to your scheduled cleanup day, two 4'x4'x4' bags will be delivered. Each bag will hold up to 2 cubic yards of trash.
- Place the bags in the street curbside when you're ready to start filling them. When full, they may be too heavy to move out for collection.
- Fill the bags with miscellaneous items. Commonly disposed of items include: books, magazines, toys, clothing, exercise equipment, housewares, packaging materials (styrofoam blocks, large boxes), treated wood & yard trimmings.
- Next to the bags, you may put out up to three bulky items. Common bulky items include mattresses, sofas, dishwashers, water heaters and similar furnishings and appliances.
- Note: there is a charge to dispose of an item containing Freon. Also, refrigerator/freezer doors must be removed or taped/strapped shut when set out for collection.
- Instead of one bulky item, you may put out an e-waste item like a TV, computer monitor, printer, fax machine or VCR.
- Using a special flatbed truck, Mission Trail will return on your next service day to remove the bags and bulky items.

**Your two bags and bulky items will be collected in one trip on your scheduled collection day. Everything must be ready prior to 6am. Charges may apply for rescheduling or if multiple collection trips are requested.**



## UPCOMING EVENTS



### Valentine's Choco-Stroll

**When:** 2/11/23 1-3pm

**Where:** Downtown Los Altos  
Main and State Streets



### St. Paddy's Beer Stroll

**When:** 3/17/23 6-9pm

**Where:** Downtown Los Altos  
Main and State Streets

## KEEPING YOUR GREEN ORGANICS CARTS CLEAN



- Wrap all wet waste in a paper bag or newspaper
- Freeze food scraps prior to your collection day
- Do not discard contaminants i.e., dirt, animal waste, hazardous materials, or clean recyclables into the green cart.

**Our website is a great resource to answer any or your recycling questions: Please visit: <https://missiontrail.com/losaltos/>**

## AVOID CONTAMINATING THE BINS

- Use clear bags
- Use green, black and blue bins inside all businesses and presort the material before bringing it outside to our collection bins
- Create clear signage so employees can identify the material specific to your business
- Do not purchase Styrofoam cups or takeout containers that are not recyclable
- Rinse and dry all food solid containers

## Hazardous Material

**These items should never be mixed with your regular mixed recycling. Disposal requires special handling.**

### DROP-OFF LOCATIONS

- Used Batteries & Fluorescent Light Bulbs – True Value Hardware
- Old Prescriptions – Los Altos Police Department or Walgreens on Grant Rd.



**Contact Mission Trail for information on how to dispose of the following:**

- Computers & electronics, paint, needles or syringes
- Toxic material containers



1060 Richard Avenue  
Santa Clara, CA 95050  
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[www.MissionTrail.com](http://www.MissionTrail.com)

## PROTECT YOUR FAMILY

**Start off the new year knowing your family and your home are protected by smoke detectors and carbon monoxide alarms that work.**

- Test existing detectors and alarms.
- Put in new batteries and recycle the old ones.
- Remove non-working detectors and alarms responsibly. Refer to the product label, user's manual, or warranty for manufacturer's instructions.
  - First Alert offers a mail-in program for First Alert and BRK smoke detectors. Call 1-800-323-9005 for information.
  - Or, bring your non-working detectors and alarms to Santa Clara County's free drop-off facility. Go to [www.hhw.org](http://www.hhw.org) or call **408-299-7300** for more information.



**Contact us:**

1060 Richard Avenue | Santa Clara, CA 95050 | Office Hours: 8am-5pm | Monday-Friday  
Phone: 650-473-1400 | Fax: 650-473-1300 | Web: [www.MissionTrail.com](http://www.MissionTrail.com)