



Los Altos - Start Service Application - Carts at Site

SINGLE FAMILY/MULTIFAMILY CART SERVICE

Start Service Date _____

SERVICE ADDRESS:

Street _____

City _____

State, Zip Code _____

MAILING/BILLING ADDRESS (if different from service):

Street _____

City _____

State, Zip Code _____

Name(s) on account (only these names may authorize changes to account)

Name _____

Name _____

Please supply at least one phone number:

Work Phone _____

Home Phone _____

Cell Phone _____

Email Address _____

Do you own or rent the property that you are starting service for? (please check appropriate box):

Own

Rent

Garbage cart size you would like to have delivered
(Please check appropriate box):

20 gallon 32 gallon 64 gallon 96 gallon

Existing Garbage cart serial # _____

Existing Recyclables cart serial # _____

Existing Recyclables cart serial # _____

RECYCLABLES AND ORGANICS ARE INCLUDED IN THE BASIC COLLECTION SERVICE PRICES.

The standard size delivered with the garbage carts are a 96-gallon recycling cart and a 96-gallon organics cart. If you would prefer a different size cart for recyclables or organics than what is currently on site, a customer service representative will call you and discuss the sizes available.

(Or) Please have customer service representative call me at _____ to discuss sizes available

There is a charge to change your service level more than once in a twelve-month period – please call our office for fee information.

Signature(s) – Only those signing below will be included on the account:

Customer Initials _____

July 2024



1060 Richard Avenue, Santa Clara, CA 95050
650-473-1400 voice • 650-473-1300 fax • www.MissionTrail.com



Los Altos - Single Family Garbage Rates

BASIC SERVICE MENU FOR RESIDENTS OF SINGLE-FAMILY HOMES

Valid as of July 1, 2024

Basic Weekly Collection Service*

Billed Quarterly

Container Size	Curbside Monthly Rate	Backyard or Sideyard Monthly Rate**
20-gallon Garbage Cart	\$47.58	\$65.36
32-gallon Garbage Cart	\$51.26	\$69.00
64-gallon Garbage Cart	\$102.49	\$120.25
96-gallon Garbage Cart	\$153.76	\$171.50

* Rate includes one 96-gallon cart for organics and one 96-gallon cart for mixed recyclables. Customers can request smaller cart sizes for organics and/or recyclables; however, the quarterly rate shall be the same as listed above.

** An additional fee applies if walk-in distance is more than 100 feet. Fee is \$18.20 per each additional 100 feet. Backyard/sideyard service is provided for no additional charge to residents with disabilities; a form is required.

ADDITIONAL BULKY WASTE COLLECTION***

Material Type	Examples	Rate Per Pickup
Individual Large Item	Sofa, mattress, table, washer, water heater, etc.	\$29.58
Individual Large Item Containing Freon	Air Conditioner, Refrigerator, Freezer, etc.	\$86.01
1 Cubic Yard of Loose Material	All other large items – bathtubs, furniture, bicycles, used exercise equipment, beds, box springs, tires etc.	\$43.00

*** Bulky items and loose garbage collected through the cleanup program are no charge. Above charges apply to additional items/garbage.

RATES FOR MISCELLANEOUS SERVICE

Service	Description of Service	Rate per Occurrence
Additional Cart Exchange	Cart delivery/pick-up (charge if customer requests a change in cart size more than once per year)	\$45.57
Special Construction/ Landscape	Special Construction/Demolition, or Landscape Materials Collection	Please check our debris box rates.

Customer Initials _____

July 2024

