



City of Los Altos - Debris Box Request - New Customer

Account# (to be completed by MTWS representative) _____

PO# _____

Customer Name: _____

SITE ADDRESS:

Street _____

City _____

State, Zip Code _____

Phone Number _____ Email _____

Please check one of the following:

☐ Residential Customer

☐ Commercial Customer

Requested delivery date: _____

Removal date: _____

☐ If striving for LEED certification, please check this box. LEED Permit# _____

Green Halo Permit # _____

DEBRIS BOX SIZE (check box):

☐ 10yd

☐ 15yd

☐ 20yd

☐ 30yd

☐ 40yd

MATERIAL (check box):

☐ Garbage

☐ Wood

☐ Yard Waste/Compostable

☐ Inert (Mixed Rock & Dirt Debris)

☐ Dirt

☐ Construction & Demolition/C&D

☐ Concrete (NO REBAR)

☐ Recyclables - please note:

☐ Mixed

☐ Single stream - material: _____

PLACE IN:

Driveway _____

Street* _____

*Note that debris boxes are not allowed in the public right of way street. Exceptions require permitting by the City of Los Altos.

Proof of permit must also be submitted to MTWS with this form.

Or other _____

Customer Initials _____

July 2026





Debris Box Billing Guidelines

SERVICE NOTES:

- All debris box customers will be required to pay a pre-payment **per box per pull**. Pre-payment is \$1,000.00 **per box per pull**.
- Billing includes: A Per Pull Charge and Tonnage Charge for each pick up. If the debris box is not serviced within seven days, a demurrage charge will be applied each day until service is scheduled. *(Fees are outlined on the attached document)*.
- The pickup and tonnage fees are taken out of the pre-payment. If there is a balance owed, MTWS will invoice you at the end of the billing cycle. If a refund is due, a check will be sent within 30 days of last day of the billing cycle.
- You may pay by company check, personal check, money order, credit card (Visa, MasterCard, & Discover) or cash (no third-party checks). This is required for each box depending upon amount of service.
- Delivery and/or service times cannot be guaranteed.
- Please call our office 48 hours before you need a delivery or pickup of the debris box. **Don't forget to include if the box is to be picked up with no return.**
- Please remember **NO HAZARDOUS WASTE IN BOX.**
- Loads characterized as contaminated (i.e. trash in organics, etc) by the landfill - shall be charged at loose garbage rates *(Fees are outlined on the attached document)*.
- Contaminated boxes will not return box to customer

If you have any questions regarding the service, please call our office Monday through Friday 8am - 5pm at 650-473-1400.

COMPLETED FORMS CAN BE:

Emailed to: customerservice@missiontrail.com

Faxed to: 650-473-1300

Mailed or hand-delivered to: Mission Trail Waste Systems, Inc. 1060 Richard Avenue, Santa Clara, CA 95050

Customer Initials _____

July 2026





Liability Waiver

In consideration of the agreement of Mission Trail Waste Systems, Inc. and/or its affiliates ("MTWS") to enter onto the premises of the undersigned described below with MTWS's vehicles and equipment to collect solid waste and/or recyclable materials, the undersigned does hereby agree to forever release and save harmless MTWS and its shareholders, officers, directors, agents, affiliates, insurers and successors from and against any and all claims, damages, actions, causes of action, costs and expenses (including attorney's fees) relating to damage to pavement or driving surfaces on such premises which may arise in any manner out of or in connection with the entry or operation on, or egress from, such premises by MTWS's vehicles and equipment.

The undersigned also acknowledges, and waives to the maximum extent permitted by law any rights or benefits the undersigned may have under, Section 1542 of the California Civil Code, which provides as follows:

"A general release does not extend to claims which the creditor does not know or suspect to exist in his or her favor at the time of executing the release, which if known by him or her must have materially affected his or her settlement with the debtor."

Name: _____ Title: _____

SITE ADDRESS (where container will be located):

Street _____

City _____

State, Zip Code _____

Signed: _____ Dated: _____

Customers are required to complete this credit application only once for life of their MTWS account.



1060 Richard Avenue, Santa Clara, CA 95050
650-473-1400 voice • 650-473-1300 fax • www.MissionTrail.com



Credit Application

Account# (to be completed by MTWS representative) _____

Company/Owner Name:: _____

SERVICE ADDRESS: _____

Street _____

City _____

State, Zip Code _____

BILLING ADDRESS:

Street _____

City _____

State, Zip Code _____

Please supply at least one phone number:

Phone _____ Phone _____

Fax _____

Fax _____

Cell phone _____

Cell phone _____

Email Address _____

Email Address _____

TYPE OF ENTITY (please check one):

☐ Corporate

☐ Sole Proprietor/Owner

☐ Partnership

Customers are required to complete this credit application only once for life of their MTWS account.

Customer Initials _____

July 2026





Debris Box Rates

RATES FOR DEBRIS BOX & COMPACTOR SERVICES

Valid as of July 1, 2026

Mission Trail is your EXCLUSIVE debris box service provider.

Billed Monthly.

Note that debris boxes are not allowed in the public right of way. Exceptions require permitting by the City of Los Altos.

PER PULL CHARGE

Debris Box Size	Rate Per Pull*
10 Cubic Yards	\$1,076.41
15 Cubic Yards	\$1,076.41
20 Cubic Yards	\$1,222.57
30 Cubic Yards	\$1,232.37
40 Cubic Yards	\$1,232.37

Compactor Size	Rate Per Pull*
10 Cubic Yards	\$1,222.57
15 Cubic Yards	\$1,222.57
20 Cubic Yards	\$1,174.76
30 Cubic Yards	\$1,232.37
40 Cubic Yards	\$1,232.37

PER TON/YARD CHARGE

Material Type	Rate (applied to each ton/yard collected) *
Garbage	\$65.60 Per Ton
Construction & Demolition	\$117.69 Per Ton
Inert (mixed rock/dirt debris)	\$117.69 Per Ton
Asphalt	\$48.73 Per Yard
Concrete (no metal/rebar)	\$48.73 Per Yard
Dirt	\$85.27 Per Yard
Green Waste	\$128.93 Per Ton
Food Waste	\$150.88 Per Ton
Wood	\$85.27 Per Ton

*Total charge is the combined total of Per Ton/Yard charges plus the Rate Per Pull.

Rate includes an appropriate level of recycling and organics service for no additional charge. Adequate garbage service is required.

ADDITIONAL CHARGES

Service	Rate
Demurrage Per Charge (not dumped every 7 days)	\$240.65 Per week
Per hour Stand-by Charge (box not ready to be pulled)	\$200.52 Per hour
Saturday Service	\$300.77 Per pull
Charge for Opening Locked Gate	\$50.14 Per month
Fuel Fee – Rate Charged at Landfill for LEED Projects	Variable

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July 2026

